

# Youlgrave Waterworks Limited

Registered Office: **Youlgrave Garage, Alport Lane, Youlgrave DE45 1WN**

Registered in England & Wales - Registered Number: 3156766

## HOW TO PAY YOUR WATER RATE

In order to make cost savings the Waterworks has moved to an internet tariff. As with all business accounts and the pressure from the banks to stop using paper, we incur a charge for every cheque you provide to us to bank as well as a fee to pay in cash.

If you are able to **pay direct** this saves us money which can be used to improve our infrastructure and keep our water flowing. We are a not for profit organisation so our funds all go to keeping our customers supplied.

Unfortunately, we are unable to set up a direct debit system as our bank won't allow it for organisations under £1million turnover but welcome a 7 equal payment instalment standing order which you need to set up each year.

### DIRECT PAYMENT

Go to any branch of your own bank / use telephone banking or internet banking for payment to the waterworks bank account as detailed below.

You **must** quote the rate reference number.

The details of the account are as follows:

HSBC Bank plc

Sort Code: **40-45-38**

Account Name: Youlgrave Waterworks Limited

Account Number: **61256793**

Reference: **Your rate reference number**

**Payment** can be made in one sum due 1<sup>st</sup> April; two instalments 1<sup>st</sup> April and 1<sup>st</sup> October or by Standing order over 7 months commencing April (see bill for details). Final payment must be made by 30<sup>th</sup> October.

### POST

The payment slip(s) enclosed with the rate demand with a cheque made payable to

**Youlgrave Waterworks Limited** to:-

Youlgrave Waterworks Limited

Youlgrave Garage Alport Lane Youlgrave DE45 1WN

If a receipt is required please enclose a stamped addressed envelope.

**Please write your rate reference number on the reverse of your cheque.**

**Payment reference number** – please remember to put the Rate Number - especially for standing order payments as repetitive missing information is very time consuming.

### PAYMENT QUERIES

Please contact the Secretary – Matthew Lovell on 07483 875719 or email: [waterworks@youlgrave.org.uk](mailto:waterworks@youlgrave.org.uk) quoting your rate reference number. Please note that Youlgrave Garage is a collection point only and cannot deal with any queries you may have about your account.

Youlgrave Waterworks Limited is only responsible for the water supply. You will receive a separate bill from Water Plus (formerly Severn Trent) for sewerage ie waste water.

### MOVING HOUSE?

Please complete the space on the payment slip or write or email the secretary as above. Charges may continue to be due until the Waterworks have been informed. Empty properties are still liable for charge unless completely disconnected from the system. See [www.youlgrave.org.uk/youlgrave-waterworks-ltd](http://www.youlgrave.org.uk/youlgrave-waterworks-ltd) for the current Rules and Regulations.

**TO REPORT A BURST** or for other operational matters contact

Malcolm Stacey – 07762 053979

John Hancock – 07710 640142

James Bacon - 07866 365610